



Indiana University East

The final page of the NSSE Web version asked students to respond to the following question in an open text box:

"If you have any additional comments or feedback that you'd like to share on the quality of your educational experience, please type them below."

Student responses to this question appear on the following pages. Please note that these comments appear exactly as the students entered them and may not be suitable for immediate distribution. Faculty members, administrators, or other students may be mentioned by name, and comments were not edited for grammar, offensive language, excessive length, or otherwise questionable content. Comments are sorted by class (first-year=1, senior=4), gender (female=1, male=2), enrollment status (part-time=1, full-time=2) and, and UnitID (your institution's identification number) are included.

Student identifiers are not given in this report but are provided in a separate SPSS data file. For this reason, please use discretion when using, storing, and disseminating the SPSS file.

Student Comments

August 2011

NSSE 2011 Student Comments

UnitID	Class	Gender	Enrollment	Additional Comments
151388	1	1	1	My experience too date has been outstanding!
151388	1	1	2	I interact with the faculty and staff here much better than I do with my fellow students. I'm socially challenged because of my Asperger Syndrome and am not popular with people my own age. I get along better with mature adults. I prefer to talk to my teachers and the support staff concerning help or otherwise. They are very approachable and down to earth. The students are mainly unfriendly and unpleaseant to work with academically.
151388	1	1	2	GO IU EAST
151388	1	1	2	I look forward to the courses I have yet to take at IUE.
151388	1	2	1	Like how enthusiastic some instrutors are. Think some are to opnionated about what you do outside of clas. One of them insulted my intelligence by talking about if you can't get this you can work at MC'Donalds.
151388	1	2	1	The supplemental instructions were given through the textbook via web seminars. As I have not taken advantage of these, I was unable to evaluate the content.
151388	1	2	1	I have really enjoyed these past two years of study. So blessed to have been the chance to further my education.
151388	1	2	1	IU East has been a great institution to attend to further my education. I highly recommend this school to many people, and I'm glad that this instituion is so helpful when it comes to pursuing higher education.
151388	1	2	1	I am so thankful for IUE! I love that my campus is now offering my major as I didn't want to transfer to another school. I'm looking forward to making the most of my experience at IUE.
151388	1	2	2	none
151388	1	2	2	I originally wanted to complete a 2 year degree but it wasn't offered anymore. I have 2 kids and in my second year of college, it's hard enough as it is and would have been REALLY great to have a 2 year degree!!
151388	1	2	2	IU east is a great institution to be attending the staff help tremendously with understanding and getting the things done to complete my classes. Supplemental instruction is also a big help and they have very experienced students who know what they are talking about helping the students.
151388	1	2	2	I transferred from Ivy Tech and the transistion was a little hard. But with all hte help ion the SI sessions available really helped me achieve the grades I expected of myself. Everyone has been kind and very helpful anytime I need help with any matter. Fromn going from Ivy Tech to here is a totally diffrent experience. I Love it here and wish I had made the move sooner!

151388	1	2	2	I would like to have known in the beginning some key tips to helping me succeed instead of finding them out know for example my job becoming an "interference" with school. I am just having problems feeling stressed out and overwhelmed and the help I was given only made me feel like I was failing because I wasn't trying when I know that I am.
151388	1	2	2	I couldn't attend SI because I have classes on both times she holds meetings. If she held meetings when I could make it, I would definitely go. Teachers always say that if we have any questions just email them. Some give us their telephone numbers and that really shows how much they care.
151388	1	2	2	I've enjoyed it very much. For some courses though I feel like instructors want to cram too much information into one course or require too much homework. One course, for example, requires I do forums, wikis, blogs, quizzes, tests, and occasional pop up assignments. It is online so it is hard to keep track of all the requirements. I think, just as we are taught to do a research paper, instructors should focus more time on specifics and less on generalization. For example, we do almost a lab a class period in one course. I have to rush through it so much that I feel like I'm not getting as much out of it as I could. I'd rather do 4 very detailed labs instead of 14 small ones. I feel like I've made too many mistakes to get the required knowledge from the course. Overall, those are my only complaints with IUE. I love the school and feel like I'm getting a quality education.
151388	3	1	2	Shorten this survey.
151388	4	1	1	I was very pleased with the facility and staff at IUE. I found the courses to be challenging and could always seek help from the instructor or other students if needed. I cherish my education that I received from IUE and having a Bachelors degree is a dream come true. I graduated in December 2010 and have a job with the federal government.
151388	4	1	1	I find very often what is taught through text or lecture does not fit with what is required for grading. There seems to be a disconnect which is assumed to be understood.
151388	4	1	1	There are no further comments that I would like to add.
151388	4	1	2	The advising at Indiana University East is 100x worse than the two other colleges I have attended (BSU, IUPUI), not only has my advisor Kumara J misadvised me numerous times he has also missed numerous advisement appt. He didn't show up three days in a row when I had an appointment. The worst advisor I have ever had, it really needs to be fixed.
151388	4	1	2	none
151388	4	1	2	teach faculty how to advise effectively and somehow make a direct way to get an advisor i have searched for my own advisor several times with no luck getting an effective one after i lost my first advisor that was a great advisor

151388	4	1	2	I believe that the group projects should be modified or improved. As an older student, I am not willing to work with less experienced, less motivated, immature individuals that require me to work extra to carry them through their college career. In my opinion, I think age should be a determining factor for the group selection. Maturity is the major problem within the current program. I have withdrawn from the in class program due to work responsibilities and the need for individual accountability that online classes will provide.
151388	4	1	2	I am very happy and pleased with my experience with IU East.
151388	4	1	2	I have enjoyed my time at IU East. The culture here is nice. I will remember my college years fondly.
151388	4	1	2	There seems to be a black and white scenario with most of the professors I've had in my online courses. Some are very dedicated and I feel like they put great effort into their courses. Others have very poor communication skills, have multiple errors in assignments and test, return grades weeks after the due date, and just overall seem to give little effort. I have friends that will take a course before me and the most worrisome part is that even a full academic year later, no change is made as my experience is very similar. Why do we provide feedback when in three instances where the above has occurred, the problem does not seem to be fixed?
151388	4	2	1	The curriculum was effective but the atmosphere between students and faculty needs improvement.
151388	4	2	1	As an online student, I particularly enjoy those courses where the professor makes use of weekly video lectures. Suggestions for improvement: Online discussion posts -- while I recognize the value of class discussions, I think there is room for improvement. Students are often asked to communicate their opinions in a discussion post and then in a second post, to respond to the opinion of another student, either agreeing or disagreeing and explaining why. Certainly this encourages expression of thought; however, I've not found it to be particularly helpful in broadening one's perspective or in encouraging critical thinking skills or in encouraging productive discourse or debate. If I were teaching an online course, I would shift the emphasis in my student-driven discussions from students asserting and defending their own positions to becoming skilled at understanding the issue, theory, problem, concept, etc, from a divergent perspective. For example, I would require them to also argue their case or state their opinion or answer the question from an opposing political, cultural/racial, humanistic/scientific, religious or economic status position. It is when we put ourselves in other's shoes that we begin to truly understand one another and develop our critical thinking skills, compassion and empathy; build cooperation and teamwork and broaden our perspectives and bridge our differences. These skills are particularly important in today's polarized political and economic climate; a climate

(in the media and in our personal lives) that seems to encourage clubbing the other over the head with our own point of view rather than seeking to understand the other person's -- Diane Shriver

151388	4	2	1	The instructors were all very helpful and wanted to contribute to a good learning experience.
151388	4	2	1	I will not seek to continue my education at IUE. once I graduate. I feel that the administration does not value the untraditional students that are on campus. I understand it is about enrollment and money but every student contributes financially to the campus and should be respected and treated like a part of the student body.
151388	4	2	1	I thoroughly enjoyed my time spent at IUE. I sservered as an admission ambassador for a few years and loved it! My advisors - Jerome Mahaffey & TJ Rivard were great to work as were John Dalton & Tim Scales as projects permitted. From these personel and others, my time at IUE went by quickly and it was enjoyable.
151388	4	2	1	I have never had a better academic adviser. I spent 5 years at Ball State with an adviser who didn't know anything about my previous major or degree. I LOVE that my adviser is in my department and has done so much to make sure that all my possible credits were transferred for me!!
151388	4	2	1	Although I have truly enjoyed my experiences at IUE, I do have one concern that sticks out. I realize that IU is a liberal based college, however, I also think that if the students do not agree with all ideologies of this liberal based college or individual professors, the student should have the right to voice that opinion or concern.

However, it has been my experience that the student is looked down upon by others (faculty) and are also spoken to in a degrading manner at times. Several of my instructors over the course of the 4 years I have been here, have taken it upon themselves to speak negatively and openly point out when one student doesn't agree with them concerning multiculturalism, violence, racism, etc. That is not to say that the person completely disagrees with what the professor had to say, rather a in a key point, the professor felt it was their duty to point that person out to the rest of the class and then proceeded to argue against the person's opinions and malign their beliefs. This is NOT something I agree with or condone and I feel it was wrong of the professors. The only reason I speak of it now, is because when I would question the professors

(in defense) of the student, I was punished by a lower grade than I deserved on certain projects and papers for those courses.

The only way I was able to get those grades changed to the correct grade, was by threatening to take it to the Chancellor of the School. In that way I was able to handle the situation, had it been in defense of my own opinions or beliefs, I would have taken it to the Chancellor regardless of whether my grade was changed or not. It is noteworthy to state that during the course conclusion surveys, I always spoke out against the instructor for their behaviors in the classroom when confronted with an opposing view by a student.

151388	4	2	1	Indiana University East's Distance Education courses have grown over the course of time that I have studied here, and increasingly become better each year.
151388	4	2	1	I feel blessed that IUE has been available for non traditional students such as myself. I was out of High School for ten years before I was able to go back. If it had not been for IUE I would not have been able to do this.
151388	4	2	1	Distance students benefit from online video or interactive course components
151388	4	2	1	I feel at times the attendance points deducted are high considering I am an adult learner and have a full-time career.
151388	4	2	1	The Accounting staff are very supportive of their students and invest a lot of time and interest in helping prepare them for a career and the CPA exam. They are always willing to help solve problems and work with the student to make sure they get the most of their educational experience.
151388	4	2	1	Most of my coursework has been online. Although I have done my own work I worry that some students may not and the effect this may have on society in the future .
151388	4	2	1	Wonderful Experience
151388	4	2	1	I.U. East is a great institution. It provides quality higher education for a wide range of students (fulltime, partime and returning)and is an asset to our community. I always recommend I.U. East when speaking to someone about continuing education.

151388	4	2	1	<p>It has been an okay experience and I am satisfied. I do think that the school tries to mold students too much and does not allow for critical thinking. What critical thinking there is, is shaped as well. There is only academic free speech as long as you agree with the professor-even with subjective material-should you have any differing of opinions whether researched or not well it's too bad. When students are not allowed to question how will they learn? Students need to question and debate issues that is the best way to learn critical thinking NOT scripted thinking.</p> <p>I think these surveys need to be worded differently such as your voting questions. I have voted my whole life and IU East has not been a significant part of that experience because I did not need them to guide my voting. The questions are designed for specific answers but I don't think a university's function is to help me find myself or mold me. Its function is to educate me to the best of its ability and then let me do the finding.</p>
151388	4	2	1	<p>Professors need to remember that we are in school to learn. So many of them talk to us like we have completed the same levels of school as they have and it makes it difficult to relate and UNDERSTAND assignments that should have been assigned to help us learn in the first place.</p>
151388	4	2	2	<p>I think that IU East has many great qualities. The size provides a very personalized experience, which is why I think that I have been able to accomplish many things while being here. The fact that it's growing is great, and I am very happy and satisfied with the experience I have had.</p>
151388	4	2	2	<p>My biggest complaint with IUE is the academic advising. The path to success is tedious and without mindful advising students can quickly be led off the path of intent. There should be much greater concern and care taken in this department.</p> <p>I am greatly appreciative of faculty in the natural science and mathematics department for their strong support, most specifically: Hitesh Kathuria, Errol Huffman, and Kumara Jayasuriya. The three of them are one of the main reasons I have stayed with this university.</p>
151388	4	2	2	<p>All in all, a beneficial experience.</p>
151388	4	2	2	<p>I do not feel that I learn as well from instructors that teach by not answering a question, they respond back with a question. It is frustrating, I do like to hear lectures that apply our current studies to real life and I like visual aids. I have found it frustrating to get help in advising from this college and the one I attended before hand. When I first started college I had worked in the same profession for 21 years and I did not know how to operate a computer. Most of the staff in the colleges expect you to help yourself online, so that was irritating when you don't know how to access the materials needed. I am much better and more confident with that aspect now, however, I think that should be a consideration to new students from the staff. I</p>

have had Sat. classes for the last two years and many times the computer lab was not open for us to access our "oncourse" or find the info instructor's wanted. We pay the same price for our education and the labs should be available and open to us too! Other than that I have enjoyed my time at IUE and I have made some life long friends!

151388	4	2	2	I wish that there were more variety of class times offered for students who work full time and have classes to take while working full-time. Also, my SI instructor did not make a time available for me to attend SI while I am not working.
151388	4	2	2	I am a student that is to have help from student support services with aids to help have my texts books read to me. i have not in my complete educational pursuit ever had this offered to me. Each semester thaere was always a problem and the student support services could not give me the help thast I needed. I have had to work hard to get my education. I could have filed charges against the school because under ADA these are documented disabilities that mandate that I am to get this required services to succeed.
151388	4	2	2	i thought IUE was a good college but then four teachers screwed me over grade wise. I asked for help on it and no one helped me. so basically all my hard work was for nothing. the teachers here arent good. this school is all about money. they give aid to people who dont use it for school. so people who really need it dont get it. i could go on but it would make no difference.
151388	4	2	2	Not enough parking spaces are becoming an issue causing tardiness to class. IU Mobile app for phone needs to include OnCourse for easy access. Twitter and Facebook are very useful in letting students know about activities and news of campus.
151388	4	2	2	IU has been excellent in assisting a middle aged mother of four children in completing her degree studies!!!! Thank You!!!
151388	4	2	2	I've been disappointed with the lack of advising/education I've received from IUE. Instructions/directions were vague in most classes. I don't believe group projects are successful in online work environments.
151388	4	2	2	Some online instructors make communication difficult and do not post coursework, assignments, and resources in a timely manner; making course work and completing materail for the class difficult!

151388	4	2	2	Answered last question wrong. All classes come with supplementary instructors. Took me a minute since they are called mostly SI instructors. My experience has been awesome. Everyone faculty wise has been very helpful when I have approached each one with questions or problems. Thanks for a great experience and I look forward for it to still be a fun and great academic experience through the rest of my academic year.
151388	4	2	2	The SI program is a wonderful program, in which I took full advantage. I believe that this extra help allowed me to have another point of view of the material, and work with other students at the same time in small laid back group settings. I am also very impressed with the wonderful professors I have had. All have been extremely knowledgeable and more than willing to help the students out. I graduated with a degree from Butler University, and have found that the likeness between the schools professors are very compatible.
151388	4	2	2	I absolutely loved everything about this campus! The small atmosphere allowed me to develop close (on-going) relationships with my professors and friends I have made along the way. I feel confident in my education and the skills I have developed while attending IU East! I believe I will attend this campus for my Masters as well.
151388	4	2	2	N/A
151388	4	2	2	I have to say that my advisor in the Nursing didn't provide me with much help. However, I got a great deal from a professor from the Psych dept to help me with advising and generally deciding what was a good fit for me. She took a great deal of time with me, even though I decided that I did not want a major in Psychology, she helped me a great deal. My best fit will be going to another school, however I would like to finish m minor in psych, thanks to her help! Diversity is part of this school's make up, and I feel it is well defined. As far as community projects, I don't feel that I have time for that while in school and taking care of a household and job. But I do intend to get involved with this community at some point in my career. I was involved before school, and wanted to do well in school and that meant cutting back on something, and it was volunteering.